

Sensotec



my Board Buddy GO

Brings the smartboard close by

my Board Buddy AIR

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Version : 1.0.

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Introducing my Board Buddy GO

Thank you for choosing my Board Buddy GO as your solution for duplicating a digital projection or smartboard (interactive whiteboard). The image is transmitted wirelessly via a transmitter to a tablet in the user's vicinity (via an application).

my Board Buddy is a stand-alone or complementary solution for school facilities used by visually impaired children and students.

my Board Buddy is easy to use thanks to an application.

Package contents

The kit you received contains the following items:

- Transmitter my Board Buddy GO
- my Board Buddy receiver
- How it works
- Electrical adapters
- VESA mounting plate + screws
- Instruction manual

Always check beforehand that all components be there!

Care and maintenance

- Clean your my Board Buddy with a damp, well-wrung cloth (NEVER use a wet blanket). Never use corrosive products: this will cause irreparable damage to the casing.
- Keep the packaging in which my Board Buddy was delivered. The device can only be shipped in this packaging.
- Always leave my Board Buddy enough space (± 10 cm) to allow air to circulate through the openings. Never cover the grille: you risk overheating the unit.
- Use only the mains adapter supplied. Use of an incorrect type may damage the unit.
- Never switch on the unit if it has been exposed to water.
- Route all cables so that they cannot be tripped over or pinched.

Warranty

Sensotec NV offers a warranty on my Board Buddy for a maximum of two years after purchase, in accordance with the statutory warranty provisions.

Damage caused by inappropriate or negligent use is not covered by the warranty.

Maintenance and repair work may only be carried out by Sensotec nv technicians. The device must never be opened by the user or third parties. Should this happen, your warranty will expire without any obligation on our part.

Technical support.

Use this manual as a user guide. Make sure that your IT department is sufficiently familiar with its operation, so that the card can be properly integrated into the network.

Finally, you can contact your local supplier for technical assistance. If the technical problem persists, or if you cannot find the answer to your question in this manual, please do not hesitate to contact us by e-mail (support@sensotec.be) or by telephone on +32 50 40 47 47.

my Board Buddy GO components

Transmitter overview

- Connection for power adapter
- HDMI input
- HDMI output
- Diagnostic LED switch



Working with transmitter connections

Electrical adapter

The my Board Buddy transmitter features a DC connection for the 12V power adapter.

HDMI input

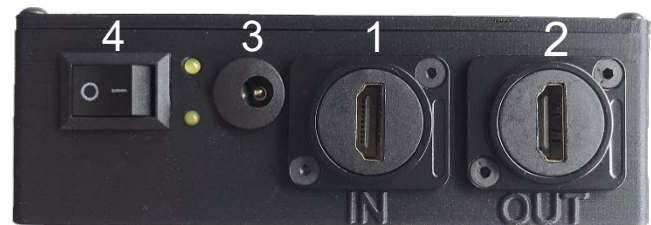
The my Board Buddy transmitter has an HDMI input with Full HD support (1080p, 1920x1080), or you can connect a DVI source using a DVI-to-HDMI cable. VGA format is not supported! The image connected to the input will be available wirelessly to the receiver.

HDMI output

The my Board Buddy transmitter features an HDMI output with Full HD support (1080p, 1920x1080). The signal you connect to the input is available again on the output. So there's no need for an HDMI splitter. It's also possible to connect a DVI display, using an HDMI-to-DVI cable.

Connecting the my Board Buddy GO

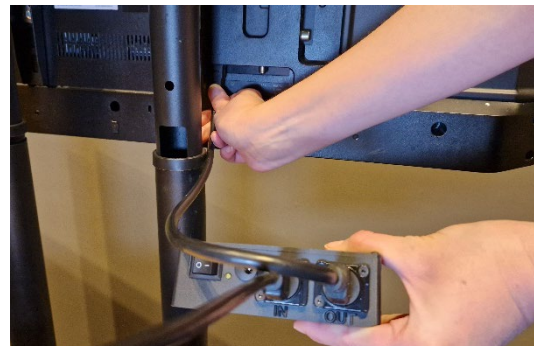
9. Connect the source signal (computer, tablet, Chrome Book, MacBook, etc.) from which the presentation originates to the **HDMI IN** socket.
10. If a monitor (the presentation screen or intracative board) is already connected to the source signal, you can now connect the my Board Buddy to the **HDMI OUT** socket.
11. Plug in the 12V power adapter.
12. Turn on the switch.



1.



2.



3.



4.



The my Board Buddy transmitter starts up. If a monitor is connected to the HDMI OUT socket, the Sensotec logo appears, then the source signal is visible. As soon as both LEDs light up, the transmitter is fully powered up and ready for use. Launch the application and click on automatic connection.

To download the application, scan one of these QR codes =>



Troubleshooting

Near the pupil is marked "no signal".

This indicates that something is wrong with the transmitter. The connection with the source may have been lost.

The display at the front of the classroom shows "no signal".

This indicates that something is wrong with the transmitter. The connection with the source may have been lost.

Notes visible on the screen are not transmitted to the user.

Unfortunately, the display to which the transmitter is connected does not transmit this information. Contact the screen manufacturer.

The my Board Buddy transmitter is connected to the smartboard, but there is no image at the receiver.

- The receiver's screen is not compatible with 4K resolutions. Reduce the resolution to 1920 x 1080.
- Check that the connection to the HDMI OUT plugs into the board.
- Check that the HDMI output is enabled on the board. This sometimes needs to be done manually.

There is no control panel to manually connect to a wifi network.

That's right, as of version 3.0 this is no longer possible. We only allow connection with the my Board Buddy transmitter.



Solutions for a visual challenge

Do you have technical or practical questions about this product? You can't find the answer in this manual? Then our Service & Support colleagues are here to help you!

Service & Support

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